



<https://getjob.govhelp.in/job/jio-recruitment-2024-job-alert-customer-care-agent-posts/>

## Jio Recruitment 2024 – Job Alert – Customer Care Agent Posts

### Job Location

Chaupati, 400004, Mumbai, Maharashtra, India

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### Base Salary

USD 11,200 - USD 20,700

### Qualifications

12th passed/Graduate

### Employment Type

Full-time

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### Description

## Jio Recruitment 2024

Jio is looking for a dynamic and experienced Customer Care Agent to join our team. As a Customer Care Agent, you will be responsible for providing exceptional customer service to our customers across all channels, including phone, email, chat, and social media. You will also be responsible for handling customer complaints, resolving issues, and maintaining positive relationships with our customers.

## JIO Jobs Near Me

### Responsibilities:

- Provide exceptional customer service to Jio customers across all channels
- Handle customer complaints and resolve issues
- Maintain positive relationships with customers
- Gather and analyze customer feedback
- Identify and implement process improvements
- Stay up-to-date on Jio's products, services, and policies

## JIO Careers

### Skills:

- Strong communication and interpersonal skills

### Hiring organization

Jio

### Date posted

January 5, 2024

### Valid through

31.08.2024

APPLY NOW

- Ability to work independently and as part of a team
- Excellent problem-solving and decision-making skills
- Proficient in Microsoft Office Suite and CRM systems
- Ability to work under pressure and meet deadlines

**Important Links** **Find the Link in [Apply Now](#) Button**

Strong understanding of the telecommunications industry

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